



MyDirector-OS – Security and Data Summary

For professional directors and governance professionals

01 BUILT ON ENTERPRISE-GRADE INFRASTRUCTURE

MyDirector-OS is built on infrastructure certified to the same standards required of financial services technology providers.

- Database, authentication and file storage: Supabase, SOC 2 Type II certified, ISO 27001 via AWS infrastructure
- Application delivery, edge security and DDoS protection: Cloudflare, SOC 2 Type II, ISO 27001, PCI DSS Level 1
- Payments: Paddle as Merchant of Record, PCI DSS Level 1

MyDirector-OS does not hold independent certification. What it holds is infrastructure that does.

02 YOUR DATA BELONGS TO YOU

Every director's data is completely isolated from every other director's data. Row-level security is enforced across every table in the database, confirmed with zero exceptions. Only you can see your data. Not another director on the platform. Not the platform operator.

All file storage, board packs, signed documents, voice briefs and exports, is private with no public access. Files are served only through short-lived links that expire after use.

Data is encrypted at rest using AES-256. Data is encrypted in transit using TLS 1.3. HTTP is not served.

03 AI PROCESSING, STATELESS AND NON-LEARNING

Every BoardLens review is a discrete, isolated transaction. The AI reads the document, produces the review and the interaction is complete. It has no memory of previous reviews. Your board pack is not retained by the AI provider after the review is generated.

Zero-retention and no-training contractual commitments are in place with every AI provider used by MyDirector-OS. Your board pack content is never used to train or improve any AI model.

The text extracted from your documents and the review output are stored only in your own encrypted workspace. They are deleted when you delete them.

04 YOUR GOVERNANCE RECORD IS PORTABLE

You can export a complete copy of your data at any time from Settings, all appointments, board packs, AI reviews, compliance records, conflicts, documents, calendar events and more, as a single download, available immediately, no request required.

Account deletion triggers a 30-day grace period followed by complete data purge. Audit logs are retained for the life of the account and are visible only to you.

05 ELECTRONIC SIGNATURES

Documents signed through MyDirector-OS carry SHA-256 cryptographic fingerprints for both the original and signed versions. Each signing records the signer's name, email, timestamp and IP address and produces a signing certificate. This constitutes a simple electronic signature with a full audit trail, admissible under the UK Electronic Communications Act 2000 and eIDAS Regulation Article 25.

06 PLATFORM RESILIENCE

MyDirector-OS runs on Cloudflare's global edge network and Supabase's managed infrastructure. Both maintain high availability. Automated daily backups with point-in-time recovery are managed by Supabase. Application deployments are immutable and versioned allowing rapid rollback.

07 ABOUT MYDIRECTOR-OS

MyDirector-OS is a private workspace built for professional non-executive and independent directors who hold multiple appointments across jurisdictions. It brings the whole of a director's portfolio into one place, with the evidence trail to prove it.

- Portfolio and Director Passport: every appointment, term, committee role and duty statement in a single verified record.
- BoardLens AI review: board packs read against the governance rules of the relevant jurisdiction, with a voice brief for pre-meeting preparation.
- Regulatory feed: monitored updates across 14 jurisdictions, filtered to the appointments you actually hold.
- Calendar, inbox and board packs: meetings, papers and correspondence linked to the appointment they belong to.
- Compliance, conflicts and signatures: registers, declarations and signed documents with a complete audit trail.

