



WHO CAN ACCESS YOUR DATA

Your workspace records are separated from other members by ownership-based access rules, with row-level security on every table. Your appointments, board packs, reviews and documents are private to your account. Other members cannot access them, and there is no administrator screen for browsing them. The regulatory library is shared reference data, separate from member records.

STORAGE, TRANSPORT AND RECOVERY

All storage buckets are private. Files are opened through short-lived signed links. Data is encrypted in transit with TLS 1.3. Automated daily backups with point-in-time recovery are managed by Lovable Cloud. Settings offers a ZIP export of your records and files.

WHERE YOUR DATA IS HELD

We use a small, deliberate set of vendors. Each is bound by a data processing agreement and processes data only on our instructions.

Provider	Purpose	Region
Supabase	Database, authentication, file storage	EU
Cloudflare	Application hosting & edge delivery	Global edge
AI gateway (routing to Google Gemini)	BoardLens document review (zero-retention)	EU / US
Paddle	Payments & invoicing (Merchant of Record)	UK / EU
Mailgun	Transactional & inbound email	EU



AI PROCESSING

AI requests are routed through the AI gateway to Google Gemini. AI processing is stateless and zero-retention: your content is sent to the AI for the review and the AI provider keeps no memory of it. Your content is never used to train AI models. Extracted text, reviews and saved briefs stay in your own account. BoardLens receives the document text, relevant library material and appointment information, and can compare against earlier reviews to show changes and recurring themes.

ELECTRONIC SIGNATURES

Signed-document records contain the signer's name and email, time, IP address where available and a SHA-256 fingerprint of the signed file. A signing certificate can be downloaded. This constitutes a simple electronic signature with a full audit trail, admissible under the UK Electronic Communications Act 2000 and eIDAS Regulation Article 25.

LIBRARY CURRENCY

Library sources are checked on a rolling schedule, mainly overnight in each source's local time. Detected changes are reviewed and accepted by an administrator before they replace stored text. A weekly Friday feed monitors 19 publishers: GFSC, JFSC, CIMA, IOM FSA, CSSF, BVI FSC, BMA, DFSA, FSRA, FCA, MAS, Central Bank of Ireland, Delaware Division of Corporations, SEC, NYSE, Nasdaq, DOJ, FTC and PCAOB.